## La Provence Bakery

# Customer Ordering Information: Los Angeles and Outlying Locations Effective October, 30, 2017

#### **Order Minimums**

Our order minimum is \$35.00 per delivery.

We ask that customers reach a Monthly Minimum of \$1,000.00

A Minimum quantity of two each per product is required, unless noted on the price list.

Mini items have a minimum order quantity of six

#### **Order Deadlines & Standing Order Changes**

Please refer to the chart below when placing orders:

For an Order Delivery Day of:	Place Order By:
Sunday	Previous Friday by 10:00 A.M.
Monday	Previous Friday by 10:00 A.M.
Tuesday	Previous Friday by 10:00 A.M.
Wednesday	Monday by 10:00 A.M.
Thursday	Tuesday by 10:00 A.M.
Friday	Wednesday by 10:00 A.M.
Saturday	Thursday by 10:00 A.M.

#### **Payment**

All new customers are required to pay by credit card.

### **Customer Credits**

All Shortages must be reported within 24 hours of delivery to ensure proper credit of the account.

#### **Delivery Schedule**

We make deliveries 362 days a year. The non-delivery days are Thanksgiving, Christmas, and New Year's Day.

We thank you for your cooperation with these guidelines.

Office Hours: Monday-Friday 9:00 A.M. to 4:00 P.M.

To Place an order by e-mail orders@lpbake.com
To Place an order by phone 323-288-1167